

## Frequently asked questions (FAQ) – Nursery Parents

1. What do I need to pack in my child's bag?

A water bottle filled with plain water (no sweetened drinks please), a change of clothes and maybe a comfort item to help ease him/her into the new school environment.

2. If school hours are shorter for the 1<sup>st</sup> 2 days of school, will the school bus take my child home or do I have to make arrangements to pick him/her up?

The school bus will take your child home as usual. You do not have to make other arrangements, unless you choose to.

3. Will I be allowed to get on the school bus with my child on the 1<sup>st</sup> 2 days of school?

It is best you check with the school bus operator to ensure there are enough seats for the children.

4. If my child is going home by private transport, where is the pickup point?

If your child is in Daisy, the pickup point is outside the general office, after all the school buses have left. Otherwise, the pickup point for Golden Showers, Bluebells and Daffodils will be at the car porch of the Shalom House, which is just behind the Golden Showers classroom.

5. What time does my child have his/her breakfast/lunch?

This depends on the class timetable but generally breakfast will be served from 9-930am and lunch from 1215-1245pm.

6. What is on the breakfast/lunch menu?

We have a variety of items on the menu. Please refer to the relevant website for details.

7. What happens if my child is wailing away and refuses to be separated from me?

This is perfectly normal and we seek your assistance in not lingering too long at the gate. In most cases, the child will settle down fairly quickly and have a wonderful time in school with his/her friends.

8. What happens if my child is taken ill or injured during school hours? What is the standard procedure the school takes?

Your child will be taken to the general office and you will be informed of the situation. Basic First Aid, if necessary, will be administered. If necessary, your child may be taken to a nearby clinic but this will be done in accordance to your instructions.

9. Does my child need to be fully toilet trained before he/she starts school?

It is best that this is so.

10. How will the teachers communicate with me and keep me informed of school matters?

Every child will be given a blue notebook, in which the teachers will insert letters or write notes to the parents. Please check this book daily for any news/updates.

11. How do I get in touch with the teacher (s) if I should need to speak with them?

You may either write in the communication book, which is checked daily by the teacher (s), or you may call the general office at 64743590 and leave a message. The teacher will get back to you.